



*Yvonne  
Oliveira*

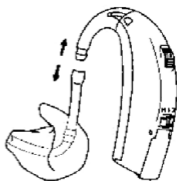
**311 Commercial St. Suite 109, Milton  
905-875-3345 www.hearsay.ca**

*Q: I notice the earmold for my behind-the-ear hearing aid gets dirty. Is there a way to clean the earmold?*

*A: One of the advantages of behind-the-ear (BTE) hearing aids is that the earmold can be detached from the hearing aid and cleaned. These suggestions only apply to BTE hearing aids and not to in-the-ear hearing aids. Earmolds are an integral part of BTE hearing instruments. The cleaning of the earmolds allows the sound to proceed from the hearing aid into the ear properly.*

To clean earmolds:

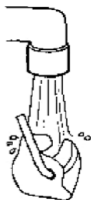
1. Disconnect the earmold tubing from the hearing instruments (taking care to keep the left and right instruments separate). The earmold tubing tends to get hard and brittle over time. If it is difficult to separate the earmold from the hearing aid, the tubing likely needs to be replaced by an Audiologist.



2. Wash the earmolds in lukewarm water using a mild soap. Do NOT use strong detergents or alcohol.

**\*\* NOTE: THE HEARING INSTRUMENTS THEMSELVES  
MUST NEVER BE WASHED!**

3. To remove hardened wax in the tubing try using a small pipe cleaner and gently push back and forth to dislodge and remove wax (or moisture). This also works well for small vents in the earmold.



4. Rinse well with water. The water can be run right through the tube to make sure it is clear.

5. Clear any remaining moisture from the tubing by using an earmold air blower. Audiology clinics as well as pharmacies sell these.

6. Carefully reconnect the tubing to the hearing aid ensuring proper orientation.

If you have any questions, please do not hesitate to call the HearSay Speech and Hearing Centre to speak to one of our Audiologists (905)875-3345.

